



RESTAURANT POLICY

§1

1. "Pizzeria LIBURNIA Restauracja" (hereinafter: the Restaurant) is located at 10 Liburnia Street, 43-400 Cieszyn.
2. The restaurant premises include: a restaurant, bar, kitchen, garden, mezzanine.

§2

1. The Policy applies to the entire restaurant premises specified in §1.2.
2. Every Guest is obliged to become familiar with the contents of the Policy and to comply with its provisions.
3. Entering the premises means your acceptance of this Policy.

§3

1. Only beverages and food ordered from the waiter may be consumed in the restaurant.
2. Alcoholic and tobacco products are not sold to persons under 18 years of age.
3. The staff shall refuse to sell alcoholic products to persons under the influence of alcohol.

§4

1. You may be asked to leave the restaurant in case of:
 - a) vulgar behaviour towards the staff and other individuals,
 - b) alcoholic or drug-related intoxication,
 - c) smoking e-cigarettes and tobacco products,
 - d) attempting to bring in and consume your own drinks and meals,
 - e) remaining in the Restaurant with an animal if the animal behaves aggressively.

§5

1. Table reservations are made by calling 33 8522 992, 780 043 098, emailing us at kontakt@restauracjaliburnia.pl or in person no later than 2 days prior.
2. Reservation of a table is payable if the table is reserved for at least five persons. The cost of the reservation is 15 PLN (in words: fifteen Zlotys) and shall subsequently be deducted from the total amount on the bill.
3. The amount referred to in paragraph 2 can be paid in person or to the bank account of the hotel: 80 1020 3147 0000 8802 0104 8925 Reference: *zaliczka za rezerwację usługi gastronomicznej* (advance payment for reservation of gastronomy services).
4. The cost of the reservation is refundable only if the reservation is canceled 48 hours before the planned date.
5. The reservation can be cancelled by phone, text message or e-mail.
6. Reservations for business celebrations or other special occasions, as well as catering orders are possible under the terms of a separate agreement.
7. All costs owed to relevant societies for the collective management of copyrights or related rights in connection with the organization of a special event shall be covered by the Guest.

§6

1. Complaints will only be considered during consumption. Those reported afterwards will be disregarded.
2. The detailed terms of complaints relating to the organization of a special event or catering service are agreed in a separate agreement. In the absence of an agreement, complaints shall be made when an incident requiring a complaint occurs.

§7

Guests are not allowed to smoke tobacco products or e-cigarettes in the restaurant.

§8

1. Children staying in the Restaurant shall be the sole responsibility of their respective parents or guardians. Neither the Restaurant staff nor its owner shall be held responsible for children left unattended in the Restaurant.
2. Responsibility for animals is borne by their respective owners.
3. The Restaurant Owner is not responsible for any damage caused by the Guest.
4. The Restaurant Owner is not responsible for any belongings left by the Guest unattended.
5. The Guest is financially responsible for any damage caused by him/her on the premises of the Restaurant.

§10

1. The Restaurant is constantly monitored to ensure the safety of our Guests.
2. Persons, who by entering the Restaurant have accepted this Policy, agree to have their image recorded in a manner and for the purpose specified in paragraph 1.

§11

1. The Policy is available publically at: <http://restauracjaliburnia.pl/> and physically in the Restaurant.
2. The Restaurant is not responsible for any printing errors found in its promotional materials, leaflets, information brochures, etc.
3. The Restaurant reserves the right to change this Policy at any time without stating a reason.
4. The Policy is valid from 01.12.2019.